# Feature Name: Retrieve Vehicle by Guest Name

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.2.27 | | | |
| **Use Case Name:** | Retrieve Vehicle by Guest Name. | | | |
| **Created By:** | James Heim | | **Last Updated By:** | Ben Hanna |
| **Date Created:** | 2018-09-13 | | **Last Revision Date:** | 2018-11-09 |
| **Actors:** | | Primary Actor: Valet | | |
| **Description:** | | To retrieve the make, model, owner, and location of a parked vehicle. | | |
| **Trigger:** | | Normal Flow Step 1 | | |
| **Preconditions:** | | 1. Valet has logged into the software. 2. assumptions are true | | |
| **Postconditions:** | | 1. Make, model, and location and registered guest are displayed. | | |
| **Normal Flow:** | | 1. Driver enters guest’s name. 2. System displays list of records matching entered name where make, model, mileage, guest’s name and location are displayed. | | |
| **Alternative Flows:** | | 1a) Driver enters wrong name | | |
| **Exceptions:** | | 2a. In step 2 of the normal flow, if no matching guest name is found   1. System will display license plate not found error. 2. Valet acknowledges error. 3. Use Case resumes on step 1. | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | User is logged in. User has permissions. | | |
| **Notes and Issues:** | | NA | | |